

MasVida New Customer Next Steps

Step 1

If the customer has their current NPWT utilization information or invoice details, you can send their information to Dan Keating with Business Solutions:

- dkeating@masvidahealth.com
- 817.380.3500

If utilization information or invoice is not available, but customer is ready to order: Visit our website, select “Connect with Our Team,” and fill our new customer form.



Scan here to go to our website where you can fill out our new customer form.

Step 2

The customer will receive an email with contract information via Adobe that will need to be signed with their digital signature.

- The customer’s first order is placed.
- The Customer Success Team number is available for continued support: 888.677.8718.

For any questions on set up or additional training needed contact.

- Melissa Reyna - Customer set up, contract set up, ordering, etc.
 - mreyna@masvidahealth.com
 - 682.774.6440
- Brandi Whiteley - Clinical or technical sales support, kick off training
 - bwhiteley@masvidahealth.com
 - 817.704.3103