

## MasVida New Customer Next Steps

### Step 1

If the customer has their current NPWT utilization information or invoice details, you can send their information to Josh Robertson with Business Solutions:

- jrobertson@masvidahealth.com
- 817.349.3519

**If utilization information or invoice is not available, but customer is ready to order:** Visit our website, select “Connect with Our Team,” and fill our new customer form.



Scan here to go to our website where you can fill out our new customer form.

### Step 2

**The customer will receive an email with contract information via Adobe that will need to be signed with their digital signature.**

- The customer's first order is placed.
- The Customer Success Team number is available for continued support: 888.677.8718.

**For any questions on set up or additional training needed contact.**

- Melissa Reyna - Customer set up, contract set up, ordering, etc.  
• mreyna@masvidahealth.com  
• 682.774.6440
- Brandi Whiteley - Clinical or technical sales support, kick off training  
• bwhiteley@masvidahealth.com  
• 817.704.3103