

CARE  
**providers**  
OKLAHOMA

PRESENTS

# MUSIC OF THE DECADES

CONVENTION & TRADESHOW

50's  
60's

APRIL - MAY  
29 2

EMBASSY SUITES CONFERENCE CENTER  
2501 CONFERENCE CENTER DR.  
NORMAN, OK 73069

## **ATTENTION ALL LICENSED**

### **ADMINISTRATORS:**

Your NAB ID # is required for registration.

Please register using the name you registered with through NAB. If you prefer to have a different first name listed on name badge, please include that name in "common" field. NAB ID is R7 digits (no spaces required).

Continuing education hours will be adjusted for late arrival or early departure. All sessions must be attended in full. LATE ENTRANCE/EARLY DEPARTURE WILL RESULT IN **NO CONTINUING EDUCATION HOURS FOR THAT SESSION**. Your badge will be scanned in and out of sessions to track your attendance. **CEUs will not be available if scans are not received.** It is the responsibility of the person seeking continuing education to abide by the continuing education process.

Continuing education will not be submitted for any unpaid registrations. **All registrations must be paid in full by April 26.**

### **REGISTRATION DEADLINES:**

- Early bird – March 11 through April 8 at 8:00 am. **Registrations PAID/POSTMARKED by April 8.**
- Regular - April 8 to April 22 at 11:00 pm. (Date/postage stamped by April 22) OR **any early bird registrations not paid in full.**
- **Registration closes at 11:00 pm on April 22. No registrations will be accepted after 11:00 pm.** Those wishing to attend after registration closes will need to register on-site at convention at the "On-site Registration" table and will pay on-site. An additional \$100 over regular fee will incur as an on-site registration.
- **ALL REGISTRATIONS MUST BE PAID IN FULL BY APRIL 26th.**

2024 facility membership must be current (as of March 31) to receive member prices. Facility will be invoiced for incorrect registration fee.

## **REGISTRATON FEES:**

**Early bird not available for non-members. Prices are per person – no splitting registration days.**

### **Full Conference with CEUs:**

Early bird = \$513.97 member  
Regular = \$593.74 member  
On-site = \$693.74 member  
Regular non-member = \$701.89  
Non-member on-site = \$801.89

### **Full Conference with NO CEUs:**

Early bird = \$256.47 member  
Regular = \$323.37 member  
On-site = \$423.37 member  
Regular non-member = \$431.52  
Non-member on-site = \$531.52

### **ONE DAY Conference with CEUs:**

Early bird = \$221.33 member  
Regular = \$286.47 member  
On-site = \$386.47 member  
Regular non-member = \$394.62  
Non-member on-site = \$494.62

### **ONE DAY Conference with NO CEUs:**

Early bird = \$134.93 member  
Regular = \$195.75 member  
On-site = \$295.75 member  
Regular non-member = \$303.90  
Non-member on-site = \$403.90

**\*Certified Dietary Managers see information on next page regarding continuing education hours for Foodservice program.**

**Register and pay online at: [careoklahoma.com](http://careoklahoma.com)  
– Events – Spring Convention**

## **CANCELLATION POLICY:**

- Full refunds through April 8; 50% refunds April 9 through April 22; No refunds after April 22 only substitutions done on-site.
- Contact Care Providers Oklahoma at (405) 524-8338 **before** April 19 with any substitutions. **After** April 19 substitutions will be handled on-site at the On-Site registration table at convention.
- There will be NO REFUNDS for no shows.
- Refunds due to survey will be prorated on daily basis.

## **VENUE INFORMATION:**

**Embassy Suites Norman Hotel & Conference Center, 2501 Conference Drive, Norman, OK 73069.**

Hotel rooms available at \$141 (single/double) using the Code: CAP. Call 1-866-577-1273 for reservations; however, you must state you are attending the Care Providers Oklahoma Spring Convention and mention **CAP** to receive special rate.

## **DEADLINE FOR HOTEL IS FRIDAY, APRIL 15, 2024.**

## **CERTIFIED DIETARY MANAGERS:**

Full conference registration is available for CDMs but please note that Tuesday, April 30 is the designated Foodservice Program. The designated Foodservice Program will be submitted for 6.5 hours of CEUs through the Certifying Board for Dietary Managers. Attendance is required from 8:30 am to 5:00 pm on Tuesday to obtain CDM CEUs.

## **NAB CONTINUING EDUCATION:**

### **LICENSED ADMINISTRATORS:**

All sessions to be submitted to NAB for CEU approval. Administrators are welcome to attend any session **in full** to receive continuing education hours.

- This education will be submitted for approval by the National Continuing Education Review Service (NCERS) of the National Association of Long-Term Care Administrator Boards (NAB) for **15 hours** of continuing education.
- Each individual seeking NAB CEUs is required to have name badge scanned in and out of sessions as instructed. It is the responsibility of the person seeking CEUs to make sure name badge is scanned. CEUs will NOT be available for scans not received.

## **CONVENTION SCHEDULE:**

### **PRE-CONVENTION:**

**Monday, April 29 – 4 hours**

- Registration opens: 11:30 am
- Education: 12:30 pm to 5:00 pm

***Separate registration and fee for pre-convention training.***

**Tuesday, April 30 – 6.5 hours**

- Registration opens: 7:00 am
- Education: 8:30 am to 5:00 pm
- Lunch on your own: 11:45 pm to 1:15 pm

**Wednesday, May 1 – 4.5 hours**

- Registration opens: 7:00 am
- Education: 8:30 am – 5:00 pm
- Trade Show & Lunch: 12:00 p.m. – 1:30 pm
- Drawings/Giveaways: 2:30 pm to 3:30 pm - **MUST BE PRESENT TO WIN.**

**Thursday, May 2 – 4 hours**

- Registration opens: 7:30 am
- Education: 8:30 am – 12:45 pm

### **TRADE SHOW: Wednesday, May 1 –**

#### **OKLAHOMA BALLROOM**

- Trade Show opens for all attendees: 9:30 am -11:00 am
- Lunch for exhibitors only: 11:10 am-11:45 am
- Lunch & Trade Show for all attendees: 12:00 noon - 1:30 pm
- Drawings/Giveaways: 2:30 pm – 3:30 pm. **Must be present to win.**

Trade show is open to only paid convention attendees wearing a name badge.

Only paid exhibitors and sponsors of this convention are allowed to display their products to attendees.

### **DRAWINGS & GIVEAWAYS:**

On Wednesday, May 1, join over 75 exhibitors in the Oklahoma Ballroom as they display their company's products and services. Make sure to visit the booths to register for giveaways and a "Music package." Be sure to be at the trade show between 2:30 pm to 3:30 pm and listen for your name to be called for drawings and giveaways. **YOU MUST BE PRESENT TO WIN!**

### **PRE-CONVENTION TRAINING:**

Care Providers Oklahoma will be offering a 4-hour pre-convention training program on Monday, April 29. C3 De-escalation is an innovative, practical technique that works with brain function to calm aggressive or distraught individuals. It is appropriate for use with people with severe and persistent mental health disorders, substance use disorders, co-occurring disorders, or intellectual disabilities. This training is for anyone working in NH, AL, ICF/IID and Mental Health settings. Due to limited seating, there is a separate registration and fee. Registration is located at [www.careoklahoma.com](http://www.careoklahoma.com) – Education. **Registration for this training session closes April 19 at 4:00 pm or when all seats are reserved.**

### **NAME BADGES:**

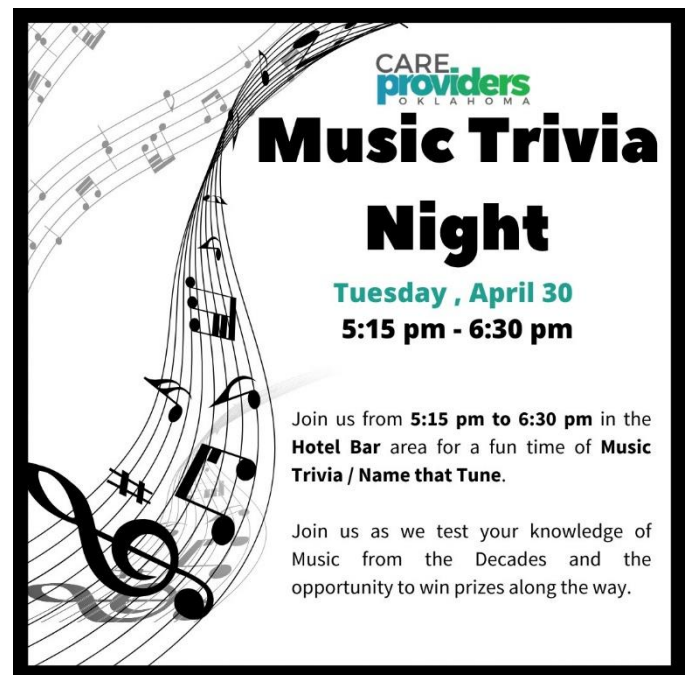
- **NAME BADGES SHOULD BE WORN AT ALL TIMES IN VISIBLE SIGHT DURING CONVENTION.**
- Pick up name badge at registration desk upon check-in.
- Check-in at registration desk is not required each day after initial check-in, but **name badges are required to be worn daily and scanned for attendance & CEUs daily.**
- **There will be a \$10 charge for name badge replacement payable on-site at the registration desk.**

### **HANDOUTS:**

Handouts will be located at [careoklahoma.com](http://careoklahoma.com) – Events – Spring Convention. Handouts WILL NOT be available on site. Not all speakers provide handouts for presentations.

### **CONVENTION SAFETY PROTOCOL:**

Visitors and attendees at in-person training and/or meetings should acknowledge that there is a risk of contracting COVID-19/Flu infection, and Care Providers Oklahoma cannot prevent and is not responsible for such risk of infection to any person who chooses to attend in-person training and/or meetings. Care Providers Oklahoma requests anyone feeling ill to stay home to avoid the risk of infection to others.



CARE providers OKLAHOMA

## Music Trivia Night

Tuesday, April 30  
5:15 pm - 6:30 pm

Join us from 5:15 pm to 6:30 pm in the Hotel Bar area for a fun time of Music Trivia / Name that Tune.

Join us as we test your knowledge of Music from the Decades and the opportunity to win prizes along the way.

The poster features a graphic of musical notes and a treble clef on the left side, with the text on the right.



Get your costume ready and be prepared to have your socks blown off as we flash back to the 50/60s.

CARE providers OKLAHOMA

## Twist & Tunes Night

Wednesday, May 1  
8:00 pm - 10:00 pm

Festivities include: Photo booth, Costume contest, Dance contest, Hula Hoop contest, Bubble Gum blowing contest and much more.

The poster has a blue background with a white speech bubble containing the text. At the bottom, there are silhouettes of a man and a woman dancing, with musical notes scattered around.

**THANK YOU TO OUR SPEAKER**

**SPONSORS:**



**FORV/S**



# PRE-CONVENTION TRAINING

**Monday, April 29, 2024**

## **C3 De-escalation for Care Providers**

4-total hours – 12:30 p.m. to 5:00 p.m.

**SEPARATE REGISTRATION AND FEE CAN BE FOUND  
AT CAREOKLAHOMA.COM – EDUCATION**

### University Ballroom – LIMITED SEATING

C3 De-escalation training for NF, AL, & ICF/IID, & Mental Health

**Speaker:** *Patti Treibel-Leed*, MS, Master Instructor, C3 De-escalation

C3 De-escalation is an innovative, practical technique that works with brain function to calm aggressive or distraught individuals. Developed by Andra Medea, who taught at Northwestern University and the University of Chicago, C3 was founded in Iowa to train staff across a broad range of mental health and disability services. With over 6,000 practitioners, C3 is calm, humane, and user friendly. Each participant will receive the C3 De-escalation workbook and will work in teams to create de-escalation action plans for their own workplaces.

#### **Objectives:**

1. Acquire skills to calm a patient who is angry, frustrated or overwhelmed
2. Decrease stress & burnout in staff
3. Create a de-escalation plan that is actionable, practical, and supports human dignity.

#### **How Does It Work?**

**C3 De-escalation®** targets a breakdown in the brain. Stress or anger– i.e., “losing it”– causes a physical short-circuit. Brain sections that handle self-restraint, reason and consequences essentially disconnect. This can result in outbursts of aggression, agitation, or reckless behavior. We’ve all experienced this to some degree. However, someone with mental health or addiction issues is more vulnerable, often with worse consequences.

C3 provides three groups of techniques to help the brain calm down and stabilize:

**Calm:** Stress chemicals trigger the short-circuit. C3 provides ways to lower the stress chemicals, giving circuits a chance to re-connect.

**Example:** Any large muscle action drops adrenaline. For instance, if you walk someone around or walk them up a flight of stairs, you’ll find they’re less agitated and less aggressive at the top of the stairs than at the bottom. It’s that fast. Just be sure they’re safe to walk up a flight of stairs.

**Circuit:** Since parts of the brain disconnect, C3 provides ways to cue disconnected parts and jump-start the circuit.

**Example:** One disconnected part puts things into order. So, ask simple sequence questions: “What happened first?” Then, “What happened next?” Other simple sequences are asking for an address or having them spell their own name. As you step them through the sequence, you’ll hear their voices calm down and their agitation lessen.

**Connection:** Typically, there’s a lead time before the actual explosion. If we notice the signs and intervene wisely, we can stop the explosion before it happens. C3 shows how to connect the dots: spot the pattern, head off the eruption.

Register at [www.careoklahoma.com](http://www.careoklahoma.com) – Education – C3 De-escalation – April 29, 2024. Separate registration due to limited seating. **Registration closes April 19 at 4:00 p.m. or when seats are all reserved.**

**Tuesday, April 30, 2024**

**University A/B: Administration**

7:00 – 8:30 Check-in

8:30 – 9:00 **Commitment to Leadership Development**

**Steven Buck**, CEO/President - Care Providers Oklahoma

Associations that serve members well focus not only on current objectives but also preparing their membership for future opportunity. Emerging from COVID, Care Providers Oklahoma has taken a very intentional approach to leadership development opportunities, helping identify and prepare emerging leaders to step into the forefront in years to come.

9:00 -10:30 **Checking the Pulse of Your Facility with the Facility Assessment**

**Veronica Ceaser**, VP of Clinical Reimbursement - Southwest LTC

With the proposed final rule having updated requirements to the Facility Assessment, it is important to understand what the Facility Assessment is and make sure your Facility Assessment is comprehensive. Facility Assessments should be updated as your facility changes and AT LEAST ANNUALLY. This session will discuss the components of the facility assessments and how to ensure your assessment reflects an accurate picture of your facility.

10:30-10:45 Break

10:45-11:45 **Where is CMS going – The future of regulatory processes?**

**Crystal Bowens**, DHA, MSN, LNHA, RN, GERO-BC, PMP

Vice President, Regulatory & Clinical Services - AHCA/NCAL

The regulatory environment for long-term care providers has shifted significantly over the last decade to include what feels like greater scrutiny. The purpose of this presentation is to share with providers what is causing some of these shifts from a historical perspective, discuss how these changes are affecting the current environment, and anticipate what we may see in the future. In addition, we will share with providers the areas AHCA is advocating for as it relates to improvements in the survey and enforcement environment.

11:45- 1:15 Lunch on Your Own

1:15 – 2:15 **An Interdisciplinary Approach to your Skilled Program**

**Julie Bilyeu**, Managing Director – FORV/S

**Sherri Robbins**, Senior Managing Consultant – FORV/S

**Chris Murphy**, CPA, Partner – FORV/S

As the industry continues to emerge from the COVID-19 pandemic, many senior living organizations find themselves struggling financially, wondering where they should shift their focus to positively improve their operations. Organizations went into survival mode during the pandemic, and many did not have the available resources to fine tune and monitor their PDPM implementation strategies. This interactive session will help organizations shift their focus back to monitoring and understanding their PDPM performance. This panel works with numerous senior living organizations across the state and will provide clinical, billing, and financial perspectives that will identify common missed opportunities and best practices under PDPM.

2:15 – 3:15 **The Healthcare Professional's Guide to ChatGPT and AI Tools**

**Bucky Dodd**, CEO, Principal Consultant - ClearKinetic

This session will introduce you to generative artificial intelligence (AI) and its applications in healthcare workplaces. Through live demonstrations and discussions, you will learn about features and functionality of common AI tools like ChatGPT. You will also explore the potential of these tools to improve productivity and efficiency through demonstrations of practical use cases in business settings. Finally, you will learn about effective practices for using generative AI tools for performing common workplace tasks.

**Tuesday, April 30, 2024**

**University A/B: Administration**

3:15 – 3:30 Break

3:30 – 5:00 **Nonpharmacological Approaches to Meeting Behavioral Health Needs of Nursing Facility Residents**

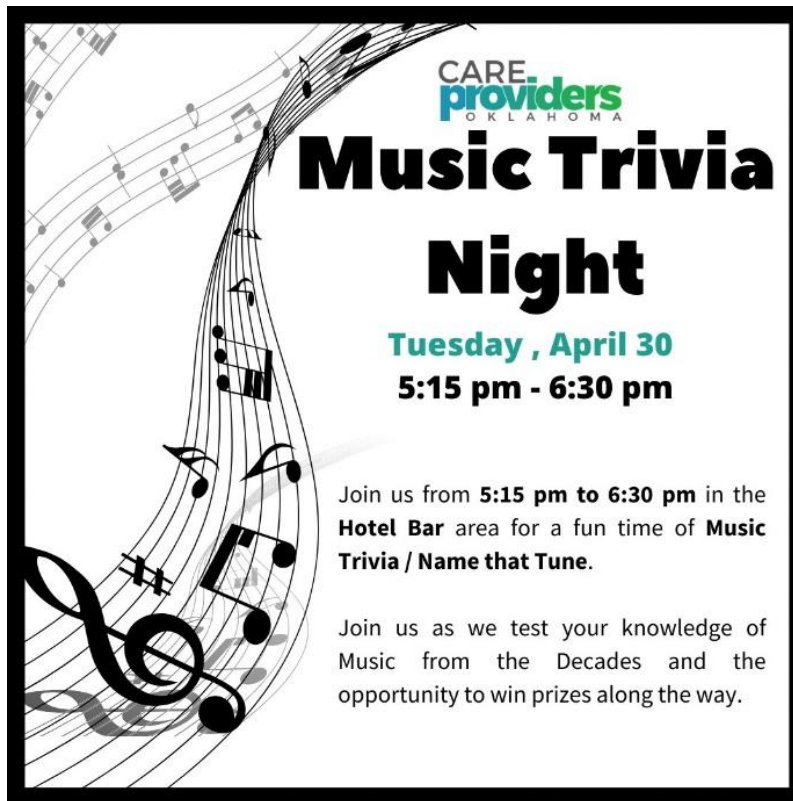
*Jacob Berelowitz*, Program Manager

*Crystal Daniel*, COE-NF Behavioral Specialist

Center of Excellence for Behavioral Health in Nursing Facilities

Residents with serious mental illnesses (SMI) and substance use disorders (SUD) continue to be admitted to nursing homes, yet staff often lack skills and confidence in meeting their needs. This session will focus on practical nonpharmacological approaches to meeting the behavioral health needs of residents that have SMI and SUD. Knowledge and skills can assist staff in identifying appropriate interventions and developing effective care plans that result in better care and less crisis situations. Additionally, this session will provide an overview of the Center of Excellence for Behavioral Health in Nursing Facilities (COE-NF), a federally funded center that provides training, resources, and technical assistance to nursing facility staff to build capacity for meeting the needs of residents with behavioral health conditions.

5:00 Adjourn

A promotional poster for a music trivia event. The poster features a black and white graphic of musical notes and a treble clef on the left side, set against a background of musical staves. The text on the right side is as follows:

**CARE providers OKLAHOMA**

# Music Trivia Night

**Tuesday, April 30**  
**5:15 pm - 6:30 pm**

Join us from **5:15 pm to 6:30 pm** in the **Hotel Bar** area for a fun time of **Music Trivia / Name that Tune**.

Join us as we test your knowledge of Music from the Decades and the opportunity to win prizes along the way.



**Tuesday, April 30, 2024**

**University C: Nursing**

7:00 – 8:30 Check-in

8:30 – 9:30 **QAPI: Real Tips on how to make QAPI a real tool for Facility**

**Linda Farrar**, RN, LNHA, Oklahoma Clinical Consultant - LICA Med-Man

QAPI can either be “one more thing” or it can actually drive quality in nursing facilities. It’s a choice. This session will provide some practical, usable tools for providers to use to implement an effective QAPI process in the facility in order to significantly enhance the quality of care and quality of life provided in the long-term care setting.

9:30 -10:30 **Quality Measure Spotlight: Long-Stay UTIs and Pressure Ulcers**

**Amy Miller**, Director of Clinical and Regulatory – AHCA/NCAL

A focus on two key quality measures for Oklahoma facilities to target improvement efforts - long-stay UTIs and pressure injuries/ulcers. We will review the technical criteria for the measures, accurate MDS coding and key steps to improve measure performance.

10:30-10:45 Break

10:45-11:45 **Addressing Social Isolation in Long-Term Care**

**Veronica Ceaser**, VP of Clinical Reimbursement - Southwest LTC

Social isolation is a critical social determinant of health that can significantly impact an individual’s physical and mental well-being. Social determinants of health are the social and economic conditions in which people live, work, and age, and they can have a profound influence on a person’s overall health outcomes. Social isolation refers to a lack of meaningful social connections and engagement with others, which can manifest in various ways, such as limited social networks, minimal social support, or a lack of participation in social activities. This is particularly relevant with the addition of social isolation to the MDS v1.18.11 that was implemented on October 1, 2023. Social isolation can be subtle in our long-term care residents, but its impact is significant on the nursing home population.

11:45- 1:15 Lunch on Your Own

1:15 – 2:15 **Psychoactive Medications**

**Linda Farrar**, RN, LNHA, Oklahoma Clinical Consultant - LICA Med-Man

CMS made an announcement in their December Open Door Forum that surveys would have a focus on the reduction of off-label, inappropriate use of psychotropics. This session delves into the critical aspects of antipsychotic medications in long-term care settings. This educational session will review the essential strategies to monitor and target behaviors, the relationship between pain management and psychotropic medications, and best practices for pain management. Linda will also cover the importance of documentation and collaboration with the interdisciplinary team.

2:15 – 3:15 **SNF Data Tracking and Trending using LTC Trend Tracker**

**Valeria Williams**, Research Associate - AHCA/NCAL

Learn the potential of LTC Trend Tracker and how it can help your organization harness the often-untapped power of the data you collect. This session will provide an overview of LTC Trend Tracker for assisted living communities and skilled nursing facilities to understand its quality improvement and organizational performance benefits. You will learn how to use LTC Trend Tracker to support implementation of quality programs, pursue operational excellence, and enhance external negotiations with entities such as hospitals, managed care organizations, and other networks.

**Tuesday, April 30, 2024**

**University C: Nursing**

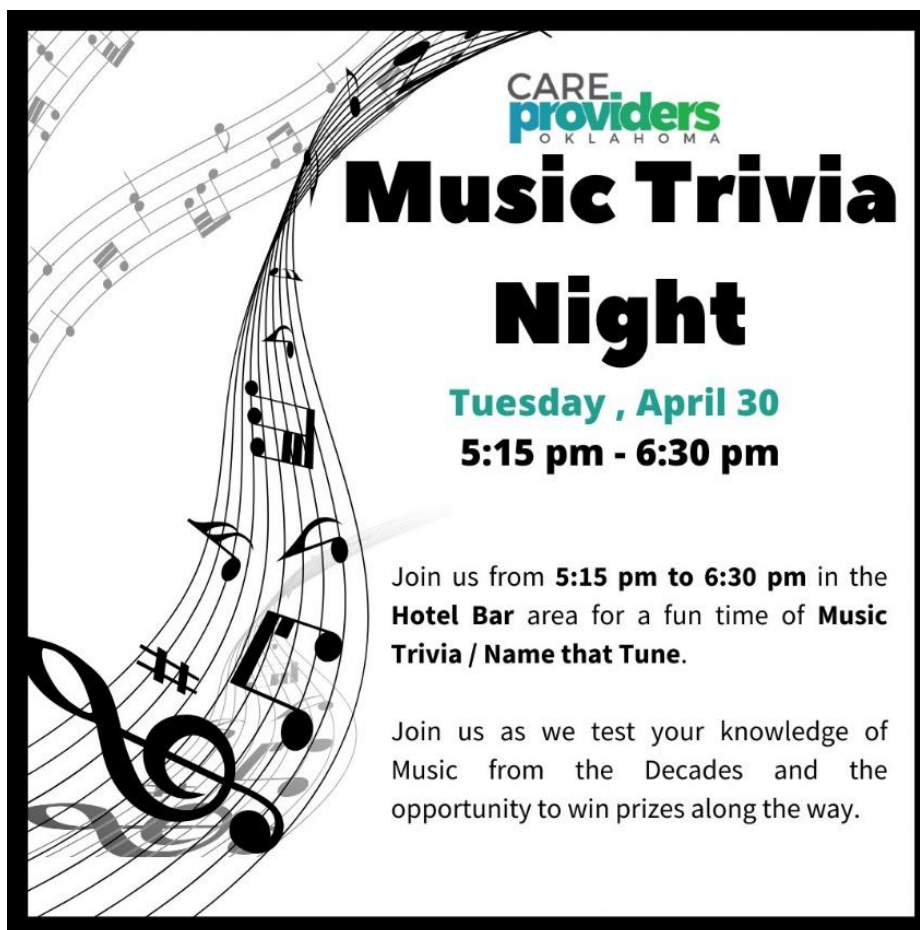
3:15 – 3:30 Break

3:30 – 5:00 **Leadership Strategies for Long-term Care Nurses**  
**Dr. Diana Sturdevant**, Research Assistant Professor  
**Teri Round**, BSN, MSN

OU Health Sciences Fran and Earl Ziegler College of Nursing

Effective leadership is an important aspect of long-term care nursing. Effective leadership practices help create a healthy work environment and can improve both resident and staff experiences and outcomes. Developing leadership skills of nurses across the long-term care continuum is critical to providing high-quality care. This presentation will discuss evidence-based practices that nurses in both formal and informal leadership roles can use to enhance their skills.

5:00 Adjourn



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**Tuesday, April 30, 2024**

**Sooner: Environmental Services**

*Disaster Preparedness...What Every Facility Needs to Do!*

**Speaker:** *Kenneth Daily*, LNHA, President, Elder Care Systems Group, Life Safety and Emergency Management Specialist

7:00 – 8:30 Check-in

**8:30 – 9:30 CMS Emergency Preparedness Plan Regulations/Rules**

Facility leadership is critical in developing and deploying effective and innovative multi-disciplinary disaster response to ensure reduced losses, protecting lives and a quicker recovery. The Centers for Medicare & Medicaid Services (CMS) began enforcing Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers requiring skilled nursing facilities to assess facility risks, improve their planning and response and strengthen their training regime. This session will review the specific CMS requirements for facilities and how to put a comprehensive plan together.

**9:30 -10:30 Discuss emergency plan specific requirements**

Mr. Daily will review and discuss the core elements of an emergency preparedness plan for facilities. He will also review the requirements for facilities to perform a hazard risk assessment that uses an "all-hazards" approach to successfully establish an effective emergency program.

10:30-10:45 Break

**10:45-11:45 Review and discuss leading E-Tag deficiencies**

This session will explore the CMS requirements and guidance to surveyors (Appendix Z) including recommended policies and templates to meeting the comprehensive standards.

11:45- 1:15 Lunch on Your Own

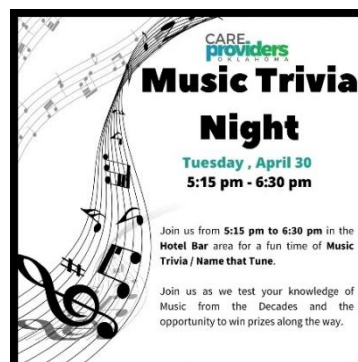
**1:15 – 3:15 Tabletop Exercise – Active Shooter**

CMS requires that Nursing Facilities test their emergency preparedness plans annually. A tabletop exercise is an acceptable method to satisfy this requirement. This tabletop "Active Shooter Tabletop Exercise" will test the capabilities of multi-organizational long-term care operations to respond to a challenging workplace violence scenario event.

3:15 – 3:30 Break

**3::30 – 5:00 Emergency Preparedness Tabletop – continued**

5:00 Adjourn



**Tuesday, April 30, 2024**

**Boomer: Foodservice**

7:00 – 8:30 Check-in

8:30 – 9:30 **Your Food Your Story: Turn Your Dining Program into Your Best Marketing Tool**

**Carrie Serrano**, Non-Commercial Business Solutions Specialist-Gordon Food Sv  
**Jen Bruning**, Director of Nutrition & Brand Innovation – Incite GPO

Meals and memories go together. A memorable dining program works wonders for marketing your community. You increase satisfaction scores; occupancy levels are higher, and people enjoy eating. In this session, learn about how to modernize your kitchen and dining operations, market your efforts to future residents, cash in on efficiencies, streamline operations, reduce waste, and robots. Participants will walk away with a resource guide that points out how to use your dining program to help influence improved occupancy and ideas for innovative dining formats that you can offer in your own community.

9:30 -10:30 **Emergency Preparedness in the Long-Term Care Foodservice Department**

**Jana Gardner**, MS, RD, LD, Corporate Dietitian, Healthcare Specialist  
Tankersley Foodservice

Run-of-the-mill healthcare kitchen crises are nothing new. Department managers deal with them almost daily. Major disasters—fire, flood, tornado, snowstorm, power outage, chemical spill, even terrorism—are thankfully not commonplace. However, what must be commonplace and routine, is a crisis-management plan. Having a plan in place will protect the safety and well-being of residents, patients, guests, and employees. Emergency plans, like disasters, come in all sizes. Government regulations at the national and local levels address basic emergency requirements, but each long-term care facility, assisted living, residential care, or hospital must create its specific plan to meet specific operational and regulatory needs.

10:30-10:45 Break

10:45-11:45 **How Not to be Dizzy and gain R E S P E C T and Satisfaction: What Happens When You Are in Compliance of Food Safety and Sanitation Regulations**

**Pam Brummit**, MA, RDN/LD, Consultant Dietitian - Brummit and Associates, Inc.

Oh NO!! The Survey Team has just walked in the door! While for most of us our heart skips a beat, we should know that our department is in regulation compliance. Participants will learn how to be survey ready every day so that the survey process will not put your staff members in a panic.

11:45- 1:15 Lunch on Your Own

1:15 – 2:15 **Managing Foodservice Operations**

**Kaye Wright**, CDM, CFPP, Director of Food Service SOS - Nutrition Systems Managing a nursing home dietary department is not for the fainthearted. Between staffing, scheduling, customer service, meal service, and food safety; there is not any down time and then you add in meetings, regulations, and everything else, some days you don't have time to breathe! This presentation will provide tips and tricks for how to manage an efficient department and make life a little easier!

2:15 – 3:15 **Fever: How to Avoid it with Good Infection Control**

**Pam Brummit**, MA, RDN/LD, Consultant Dietitian - Brummit & Associates

The Food Service department plays a big role in preventing Infectious Diseases. Knowing the sources of contamination in the kitchen and educating staff on proper handling will improve infection control. Participants will come away with tools to use in their department to decrease the risk of contamination.

**Tuesday, April 30, 2024**

**Boomer: Foodservice**

3:15 – 3:30 Break

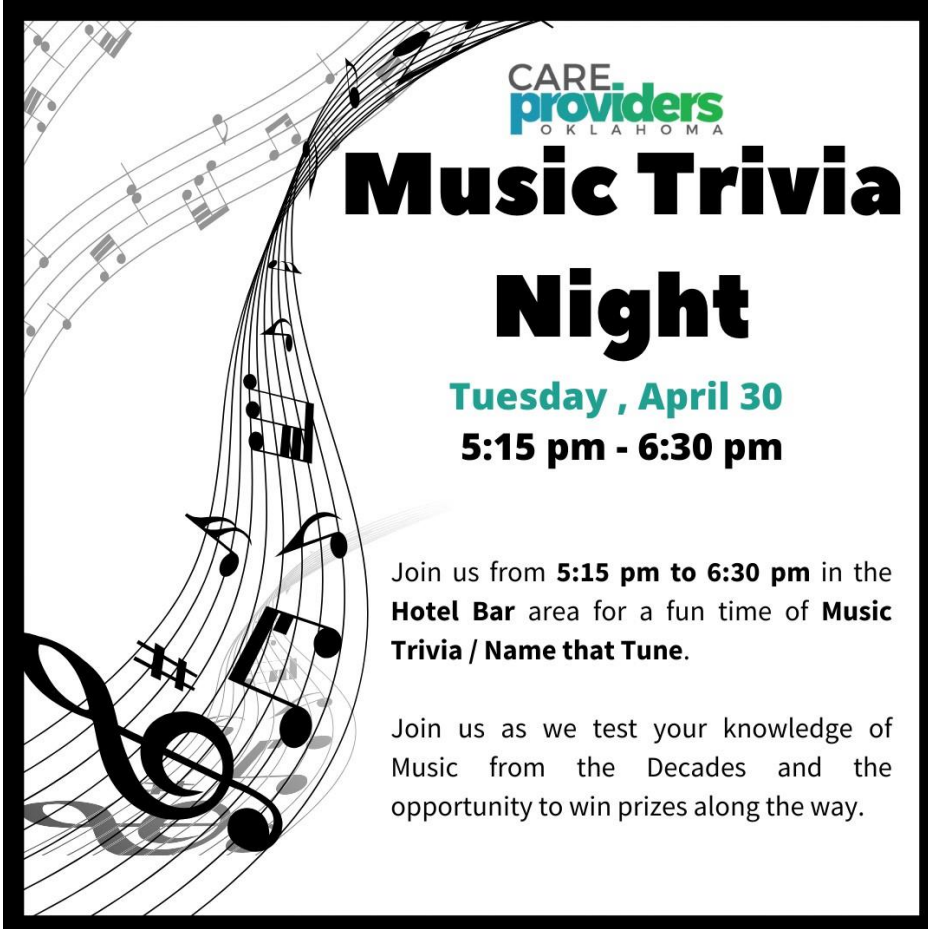
3:30 – 5:00 **Proactive Nutrition: A Key in the Prevention and Treatment of Pressure Injuries and Skin Integrity**

**Janet S. McKee**, MS, RDN, CSG, LD/N, DAPWCA, President - Nutritious Lifestyle

Nutrition, adequate protein, and calories are essential for skin health and integrity, as well as pressure injury prevention and treatment. Learn how to provide individualized nutritional and hydration plans of care that ensures adequate nutrition to support skin integrity, healing, recovery, and wellness.

5:00 Adjourn

***This designated Foodservice Program will be submitted for 6.5 hours of CEUs through the Certifying Board for Dietary Managers.***



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**Wednesday, May 1, 2024**

**University A/B: Administration**

7:00 – 8:30 Check-in

8:30 – 9:30 **Target, Probe, & Educate Audits: What Providers Need to Know**  
**Sherry Robbins**, Senior Manager Consultant - FORV/S

Beginning in 2023 CMS mandated that all Medicare Administrative Contractors (MACs) conduct pre-payment reviews on 5 Medicare Part A claims for all SNF providers nationwide with few exceptions. With these audits being pre-payment, providers will not be paid for these claims until they have cleared the review process and are approved. Join us for this session to learn best practices in team preparedness and submitting medical record information

9:30 -11:00 Trade Show

11:00-12:00 **Referrals and Reimbursement: Understanding the correlation between key SNF success factors**

**Sarah Scott**, Strategic Reimbursement Consultant - Simple, a Netsmart solution

Referrals are a key factor in the success of any skilled nursing facility. An effective referral strategy can mean the difference between success or failure. Referral quality depends on several factors including Five-Star rating, location, and readmission rates. But it doesn't end there — referrals also play a crucial role in PDPM reimbursement. In this session, we will explore critical factors influencing hospital-to-SNF referrals and how referrals impact PDPM. Gain the knowledge to confidently enhance this vital aspect of your SNF's success.

12:00- 1:30 Lunch and Trade Show

1:30 – 2:30 **Ins and Outs of Guardianships and Advance Directives**

**Gina Cheatham**, Attorney - DeYong & Cheatham, PA

2:30 – 3:30 Trade Show – Drawings/Giveaways

**CLOSING KEYNOTE IN UNIVERISTY BALLROOM**

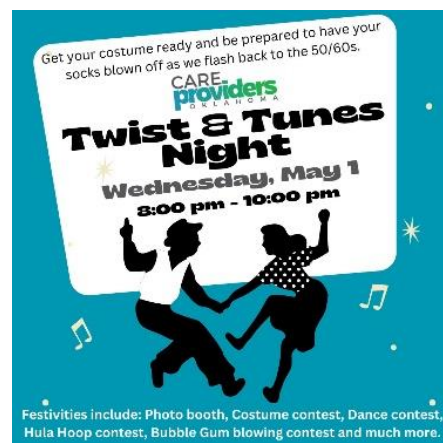
3:30 – 5:00 **Closing Keynote: Me, We, and Glee: How to have a great attitude, work as a team, and keep your sense of humor**

**Nick Arnette**, The feel-good Funny guy

Keynote Speaker, Comedian, Master of Ceremonies and Auctioneer

This presentation encompasses maintaining a positive outlook during these changing and stressful times, defining teamwork, and enhancing humor both at work and at home.

5:00 Adjourn



**Wednesday, May 1, 2024**

**University C: Nursing**

7:00 – 8:30 Check-in

8:30 – 9:30 **Change that Tune: A path to clinical, employee and financial outcomes through person directed systems**

**Rebecca Priest**, Director of Community Solutions - Pioneer Network

Practical and achievable path to growing person directed culture in your organization to drive to financial, clinical, and staffing stability and success

9:30 -11:00 Trade Show

11:00-12:00 **PDPM Update with October 2023 MDS Changes**

**Sherry Robbins**, Senior Manager Consultant – FORV/S

MDS changes effective October 1, 2023, changed some data elements regarding capturing information that impacts the Patient Driven Payment Model (PDPM) and Medicare reimbursement. Join us for this session to learn those specific data elements and why an interdisciplinary approach to MDS completion is important to success under PDPM.

12:00- 1:30 Lunch and Trade Show

1:30 – 2:30 **Trauma-Informed Care**

**Jacob Berelowitz**, Program Manager

**Crystal Daniel**, COE-NF Behavioral Specialist

Center of Excellence for Behavioral Health in Nursing Facilities

2:30 – 3:30 Trade Show and Giveaway Drawings

**CLOSING KEYNOTE IN UNIVERISTY BALLROOM**

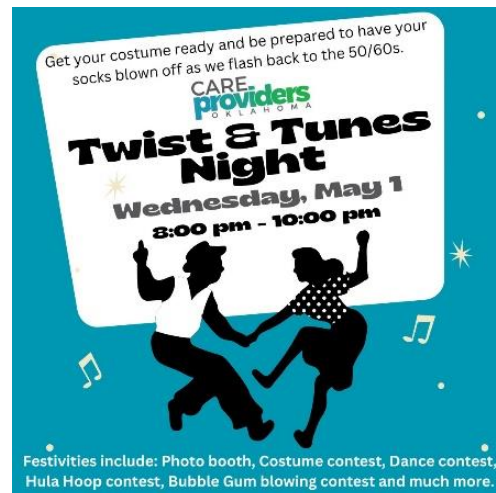
3:30 – 5:00 **Closing Keynote: Me, We, and Glee: How to have a great attitude, work as a team, and keep your sense of humor**

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5:00 Adjourn



**Wednesday, May 1, 2024**

**Sooner: Activities and Social Services**

7:00 – 8:30 Check-in

8:30 – 9:30 **Care Planning for Activities and Social Services**

**Linda Farrar**, RN, LNHA, Oklahoma Clinical Consultant - LICA Med-man

This session will cover the intricacies of care planning for Activity Directors and Social Service staff in Long-Term Care Communities including the federal regulatory requirements related to creating the care plan. The session will also dive into Baseline Care Plans, including when they are developed and what should be included.

9:30 -11:00 Trade Show

11:00-12:00 **Trauma-Informed Care**

**Jacob Berelowitz**, Program Manager

**Crystal Daniel**, COE-NF Behavioral Specialist

Center of Excellence for Behavioral Health in Nursing Facilities

12:00- 1:30 Lunch and Trade Show

**Activities and Social Services Directors gather in University A/B room for 1:30 to 2:30 pm presentation**

1:30 – 2:30 **The Ins and Outs of Guardianships and Advance Directives**

**Gina Cheatham**, Attorney - DeYong & Cheatham, P.A.

2:30 – 3:30 Trade Show – Drawings/Giveaways

**CLOSING KEYNOTE IN UNIVERISTY BALLROOM**

3:30 – 5:00 **Closing Keynote: Me, We, and Glee: How to have a great attitude, work as a team, and keep your sense of humor**

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5:00 Adjourn





**Wednesday, May 1, 2024**

**Boomer A: ICF/IID**

7:00 – 8:30 Check-in

8:30 – 9:30 **Payment and Reporting Cost for Oklahoma’s ICF/IID Enhanced Payment Program**

**Chris Murphy**, CPA, Partner / Senior Living & Long-term Care – FORV/S

During 2023, the Oklahoma Health Care Authority implemented a new plan to provide additional Medicaid reimbursement for ICFs/IID that provide Vocational or Day Services. In addition to the enhanced Medicaid reimbursement, participating providers will have increased responsibilities for identifying and reporting costs in their annual Medicaid cost reports. Understanding how the additional payments work, how to report the additional costs, and how those reported costs will affect payment rates is crucial to successful participation in the program.

9:30 -11:00 Trade Show

11:00-12:00 **Incident & Complaint Reporting Processes**

**Aletha Bigham**, OSDH LTC Complaint and Incident Coordinator  
Oklahoma State Department of Health

This presentation will discuss the Facility Reported Incidents (FRIs) and Complaint intake processes.

12:00- 1:30 Lunch and Trade Show

1:30 – 2:30 **Round table discussion**

**Justin McGrew** – Facilitator

This presentation will provide discussion of current issues and concerns facing ICF/IID facilities across the state.

2:30 – 3:30 Trade Show – Drawings/Giveaways

**CLOSING KEYNOTE IN UNIVERISTY BALLROOM**

3:30 – 5:00 **Closing Keynote: Me, We, and Glee:** *How to have a great attitude, work as a team, and keep your sense of humor*

**Nick Arnette**, The feel-good Funny guy  
Keynote Speaker, Comedian, Master of Ceremonies and Auctioneer

This presentation encompasses maintaining a positive outlook during these changing and stressful times, defining teamwork, and enhancing humor both at work and at home.

5:00 Adjourn



**Wednesday, May 1, 2024**

**Boomer B: Assisted Living**

7:00 – 8:30 Check-in

8:30 – 9:30 **Quality Award Journey for Assisted Living Facilities**  
**Natashia Mason**, MSN, RN, Director of Strategic Initiatives  
Care Providers Oklahoma

The AHCA/NCAL National Quality award program is a three-level program that evaluates the organization’s capabilities among nationally recognized standards for excellence. This program will explore two of the three levels: the Bronze - Commitment to Quality and the Silver - Achievement in Quality. This program will explore the application process for Bronze and Silver, as well as discussion of the benefits of pursuing the quality journey. Lastly, we will discuss the resources available to assist with the application process, including on-demand trainings, live trainings, and self-assessments to determine application readiness.

9:30 -11:00 Trade Show

11:00-12:00 **Compassionate Marketing in Assisted Living: Understanding, Communicating, and Building Trust**  
**Spring Morrow, LPN**, Director of Sales and Marketing - Diakonos Group

This presentation will provide an overview of the importance of understanding the unique needs and preferences of elderly residents in assisted living facilities. There will be discussion on developing communication skills for compassionate marketing, as well as implementing strategies to build trust and rapport with potential residents and their families through compassionate marketing techniques.

12:00- 1:30 Lunch and Trade Show

1:30 – 2:30 **Top Ten Citations in Assisted Living**  
**Shayla Spriggs**, MSN, BSN, Manager of Survey - OSDH  
**Rae Belt**, RN, Preventative Medical Consultant – OSDH

Presenters will review the top ten citations for Assisted Living and provide a regulatory review and insight related to the citations.

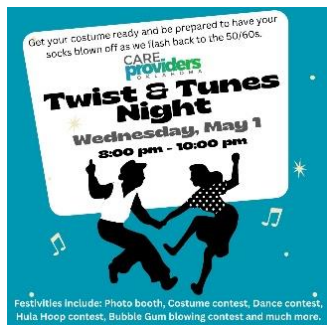
2:30 – 3:30 Trade Show – Drawings/Giveaways

**CLOSING KEYNOTE IN UNIVERISTY BALLROOM**

3:30 – 5:00 **Closing Keynote: Me, We, and Glee: How to have a great attitude, work as a team, and keep your sense of humor**  
**Nick Arnette**, The feel-good Funny guy  
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5:00 Adjourn



**Thursday, May 2, 2024**

**University A/B**

7:30 – 8:30 Check-in

8:30 – 9:30 **Medicare & Medicaid Reimbursement Update**

**Chris Murphy**, CPA, Partner - FORV/S

With the Public Health Emergency winding down, skilled nursing facilities are settling into their new normal. In this session, we discuss the impacts of that new normal on Medicaid rates, public information disclosure and Medicare reporting requirements.

9:30 -10:30 **OSHA Recordkeeping Made Easy**

**Jason Hudson**, Director

OSHA Consultation Division – Oklahoma Department of Labor

The objective of this presentation is to present an awareness of the key provisions of the 29 CFR Part 1904 OSHA Recordkeeping Regulation. Topics will cover OSHA Recordkeeping requirements, Electronic Recordkeeping, and Injury Report along with all recent changes. At the end of the training session, the audience should be familiar with major elements of the regulation and all the recent changes.

10:30-10:45 Break

10:45-11:45 **Oklahoma Medical Marijuana Updates and Trends**

**Gina Cheatham**, Attorney

DeYong & Cheatham, P.A.

This presentation will provide an overview of Oklahoma's Medical Marijuana laws and provide an update regarding the application of the law since it became effective in Oklahoma. We will also discuss the impact of medical marijuana on facility operations related to employees and residents.

11:45-12:15 **Legislative Review**

**Bryan Fried**

12:15-12:45 **Mid-Year Association Update**

**Steven Buck**, CEO/President – Care Providers Oklahoma

12:45 Adjourn

**Thursday, May 2, 2024**

**University C: Behavioral Health: Addressing Mental Illness**

**4-total hours – 8:30 a.m. to 12:45 p.m.**

**Speaker:** *Barbara Speedling*, Quality of Life Specialist – Innovations for Quality Living

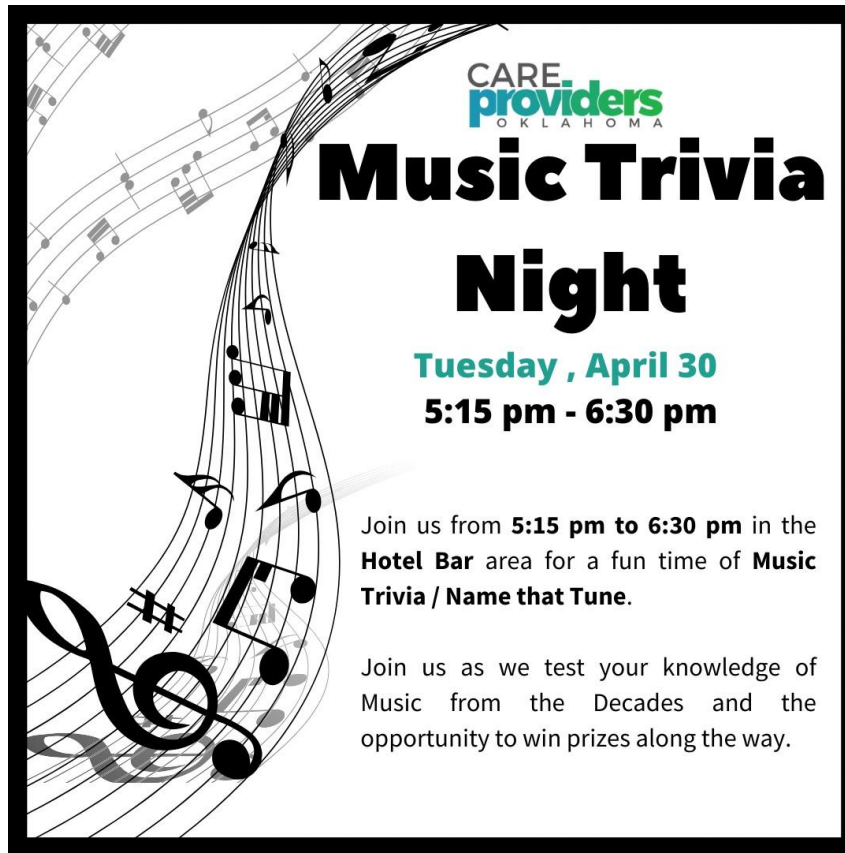
As the number of residents living in AL/SNF communities diagnosed with mental illness increases, the competency and skill sets of the staff become vital to successfully managing the needs of this population. Unlike dementia, a diagnosis of schizophrenia, bipolar depression, obsessive compulsive disorder, or other chronic mental illness requires a working knowledge of the symptoms and how the disease impacts the individual. This session is designed to provide basic, common-sense information on these mental health challenges. The most effective avenues to assessment and care planning, as well as helping residents to find satisfaction and a quality of life in the management of their disease are central to these conversations.

Each presentation will provide an overview of the symptoms and behaviors associated with each diagnosis and the impact on quality of life. There will be discussion of approaches to achieving a holistic assessment, distinguishing symptoms from reactions and personality. And lastly, elements of an effective, person-centered, person-directed care plan to address the behavioral health needs of residents with the diagnosis will be discussed.

7:30 – 8:30	Check-in
8:30 – 9:10	Schizophrenia and Schizoaffective Disorder
9:10 – 9:50	Bipolar Disorder and Depression
9:50 -10:30	Obsessive-Compulsive Disorder
10:30-10:45	Break
10:45-11:25	Personality Disorder
11:25-12:05	Substance Abuse Disorder and Addictions
12:05-12:45	Intellectual/Developmental Disabilities
12:45	Adjourn

## MUSIC OF THE DECADES: 50/60S ERA

**Come Join the Fun!**

A poster for a music trivia night. On the left, there is a graphic of musical notes and a treble clef on a staff. The text is on the right side of the poster.

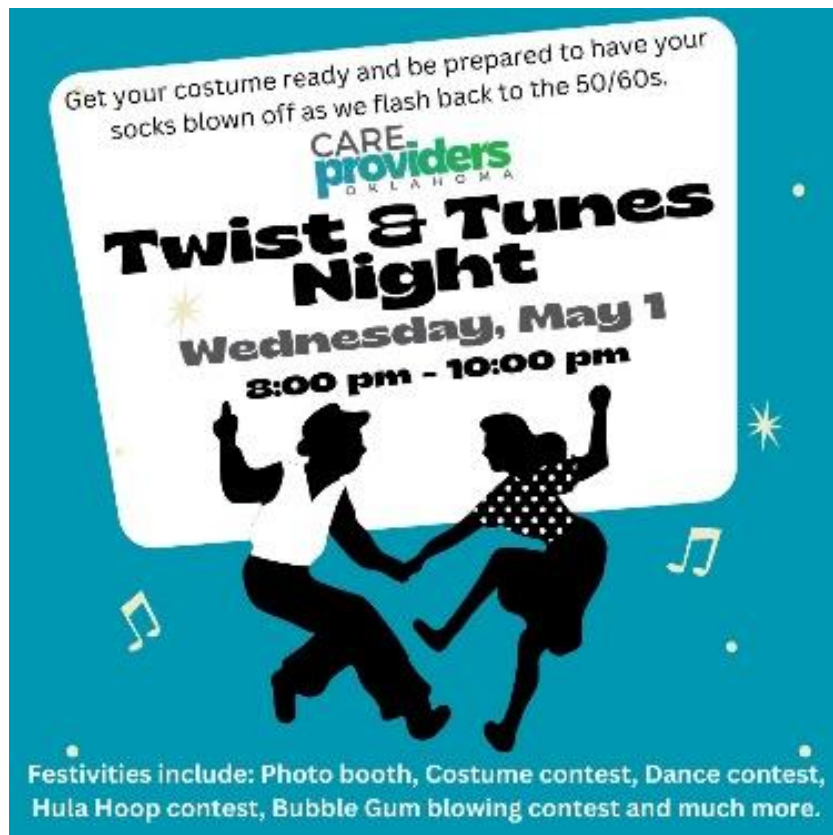
**CARE providers**  
OKLAHOMA

# Music Trivia Night

**Tuesday, April 30**  
**5:15 pm - 6:30 pm**

Join us from **5:15 pm to 6:30 pm** in the **Hotel Bar** area for a fun time of **Music Trivia / Name that Tune**.

Join us as we test your knowledge of Music from the Decades and the opportunity to win prizes along the way.

A poster for a twist and tunes night. The background is blue with white musical notes and stars. The text is on a white banner that looks like it's being held up by two silhouettes of people dancing.

Get your costume ready and be prepared to have your socks blown off as we flash back to the 50/60s.

**CARE providers**  
OKLAHOMA

# Twist & Tunes Night

**Wednesday, May 1**  
**8:00 pm - 10:00 pm**

Festivities include: Photo booth, Costume contest, Dance contest, Hula Hoop contest, Bubble Gum blowing contest and much more.